2012

MARKETING MANAGEMENT

Paper: 3.2

Full Marks - 80

Time - Three hours

1. Answer the following:

 $1 \times 10 = 10$

- (A) Fill in the blanks:
 - (i) According to Prof. Peter Drucker, any business enterprise must have two basic functions, namely Innovation and ———. (Marketing / Production)
 - (ii) —— is an attempt to bend the demand to the will of supply. (Product differentiation / Market segmentation)
 - (iii) Selling is a —— perspective. (Long-term / Short-term)
 - (iv) An all-encompassing problem in test marketing is ——. (Price / Time)

[Turn over

- (v) —— is the strategy of counter segmentation for reducing the over-segmentation (Market integration/Market orchestration)
- (B) State true or false :
 - (i) Event marketing is also called as turbo marketing.
 - (ii) All 'Advertising' is publicity but all 'Publicity' is not advertising.
 - (iii) Marketing has philosophical and strategic implications.
 - (iv) Rapid Penetration is a strategy of launching the product at high price and spending heavily on promotion.
 - (v) Price of a product or products determine the profitability of a firm.
- 2. Answer the following briefly (any five): $2 \times 5 = 10$
 - (i) What is market segmentation?
 - (ii) State two functions of a retailer.
 - (iii) What do you mean by brain-storming ?
 - (iv) State two objectives of marketing management.

(2)

- (v) What is Product Branding?
- (vi) What is Test Marketing?
- (vii) State two basic features of salesmanship.

Answer the following (any four): 5×4=20

- (i) Distinguish between 'Market' and 'Marketing'.
- (ii) State four factors which influence marketing concept.
- (iii) What are the determinants of successful product positioning?
- (iv) Is salesmanship both science and art?
 Explain.
- (v) Distinguish between Propaganda and Advertising.
- (vi) How marketing mix concepts help the businessman?

Answer the following (any five): 8×5=40

(3)

(a) What is Marketing Management? State the functions of Marketing Management.

- (b) What is a channel of distribution? Explain the role of marketing channel.
- (c) What is Personal Selling? State the merits and limitations of personal selling.
- (d) What is Pricing? State the role of pricing in marketing strategy.
- (e) Distinguish between Sales Promotion and Advertising. What are the limitations of advertising?
- (f) Who are Intermediaries? What factors govern the choice of an intermediary?
- (g) What is a new product? Why companies go in for new products? What steps are involved in new product development?
- (h) Write short notes on any two:
 - (i) Product Design
 - (ii) Wholesaler
 - (iii) Management of Advertising.